



The Intercultural Dynamics of Multicultural Working (Languages for Intercultural Communication and Education)

Manuela Guilherme, Evelyne Glaser, María del Carmen Méndez García

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This book is a theoretical and practical discussion of intercultural communication and interaction and is aimed at academic courses as well as professional development programmes. It focuses, from a critical perspective, on the intercultural dynamics established between the members of multicultural groups/teams in various types of work environments. Selected academics and other experts on intercultural communication and interaction, representing different approaches and professional experience, joined, collaborated and contributed to the fulfilment of a three-year project where they developed a model in eight axes: - Intercultural Responsibility, Emotional Management, Intercultural Interaction, Communicative Interaction, Ethnography, Biography, Diversity Management and Working in Multicultural Teams. Each chapter provides an interdisciplinary account of its topic as well as an activity which aims to illustrate the ideas proposed.

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