

# **Keeping Employees Accountable for Results: Quick Tips for Busy Managers**

Brian Cole Miller

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All managers want to hold their employees accountable for results, but few know how. Moving beyond the far-from-ideal annual performance review -- which only evaluates what has already occurred, and not what the manager wants to achieve -- Keeping Employees Accountable for Resultscontains checklists, how-tos, and other tools to manage performance on an ongoing basis. The book gives busy managers quick, step-by-step advice on:

- \* Setting expectations
- \* Monitoring progress
- \* Giving feedback
- \* Following through

Light on theory and heavy on practical application, Keeping Employees Accountable for Results gives time-pressed managers the proven, practical information they need to help their people accomplish more."



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